## **VEHICLE MAINTENANCE FOR YOURFLEET.**



# Do you find maintaining your vehicles costly, time-consuming and challenging?

We've designed a range of packages for YourFleet (non-Northgate vehicles), providing peace of mind that your vehicles are being maintained to the highest standards whilst keeping costs to a minimum.

Ideal for smaller fleets of 1-50; we'll manage all service bookings, compliance, and administrative elements of maintaining vehicles on your behalf. You can be assured your vehicles are in the hands of an experienced business and operating in good condition so they are safe, reliable and can stay on the road longer.

Speak to your Account Manager and see how Northgate can help maintain YourFleet or visit www.northgatevehiclehire.co.uk for more details.

## **KEY FEATURES AND BENEFITS**



#### A full Vehicle Maintenance solution

Helping take care of any ad hoc jobs whether that be mechanical repairs<sup>1</sup> to the vehicle caused by wear and tear or any servicing needed.



#### Save time

Nationwide access to over 2,000 Northgate approved suppliers, covering all vehicles and types of jobs, removing the hassle of having to find a garage and manage it yourself.



#### **Approved suppliers**

Convenient access to an approved garage within 15 miles on average.<sup>2</sup>



#### **Reduce costs to YourFleet**

Our experienced team can inspect repairs ensuring you only pay for what you should, providing peace of mind you're not overpaying for any work on your vehicle.



#### Minimise vehicle downtime

Our skilled engineers and staff members monitor all servicing and mechanical repair timings, utilising our own workshops and approved suppliers to ensure we have vehicles booked in at the earliest opportunity.



<sup>&</sup>lt;sup>1</sup> Additional charges will apply

<sup>&</sup>lt;sup>2</sup> Subject to availability

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## **WHAT'S AVAILABLE?**

Our packages mean we can provide as little or as much support as you need. In addition, we're able to offer a range of add-ons, from Tyre Incidents<sup>2</sup> to disposing<sup>2</sup> of YourFleet, allowing our services to be tailored to your business needs.

✓ Included    Not included			
		STANDARD	PLUS
Workshop	Northgate Approved Workshops You'll have access to over 2,000 Northgate approved workshops throughout the UK.	$\odot$	$\odot$
	Reactive Service Bookings¹  Utilising one of our Northgate approved workshops we'll arrange the service on your behalf into the most convenient location.	$\odot$	<b>⊘</b>
Communication	Planned Maintenance Reminders  Reminders are sent to nominated contacts 24 hours before any booked events such as servicing, MOTs and inspections.	×	<b>⊘</b>
	Driver Communications  If your vehicle is referred to one of our approved workshops for any planned/unplanned maintenance we'll keep the driver fully up to date on progress and notify them when the vehicle is ready for collection.	$\odot$	$\odot$
(S) Assurance	Cost Assessments  Our maintenance team will carry out thorough assessments of any work completed by our approved suppliers (including labour & parts) to ensure the costs are correct and justified.	×	$\odot$
	Authority Limits  All vehicle maintenance spend above agreed limits would be escalated to the primary contact for authorisation.	×	$\odot$
	<b>Document Verification</b> Our maintenance team will carry out checks to ensure all jobs meet required standards, safety and compliance.	×	$\odot$



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YOURFLEET

## Fines Management<sup>2</sup> We'll manage any fines (Penalty Charge Notices and Notice of intended prosecution), contest all non-endorsable fines and administer payment of fines on your behalf if unsuccessful. Fuel Card Distribution<sup>3</sup> Ordering and distributing any new or replacement fuel cards on your behalf. Breakdown Incident<sup>2</sup> ur national breakdown supplier offers 24/7 breakdown and recovery. Tyre Incident<sup>2</sup> Our national tyre supplier will offer a 24/7 service to either repair or supply new tyres Add-ons as per your tyre policy. (Available at an additional cost) Windscreen Incident<sup>2</sup> Our national windscreen supplier provides 24/7 service for windscreen repairs and replacements. Vehicle Relocation<sup>2</sup> Our national logistics company will provide UK coverage with any onward vehicle movement requirements. Fleet Disposal<sup>2</sup> We can dispose of your old vehicles via e-Auction utilising our Van Monster Remarketing specialists.

To find out how we can help keep your business driving forward, contact a member of the team today.



www.northgatevehiclehire.co.uk











<sup>1</sup> Servicing costs apply.

<sup>&</sup>lt;sup>2</sup> Terms and Conditions and additional charges apply.

<sup>&</sup>lt;sup>3</sup> No admin charges will apply if you are currently an Allstar or WEX customer via Northgate directly. Additional admin charges will apply for other fuel card providers.