

FLEET MANAGEMENT FOR NORTHGATE VEHICLES

**SUPPORTING FLEETS
WITH EXPERTISE FROM
ACROSS NORTHGATE.**



Do you want to eliminate administrative tasks of running a fleet, so you have more time to run your business?

Alongside hiring a Northgate vehicle, we can take away the burden of fleet administration so you can spend less time on paperwork and more time concentrating on your core business. Whether it's communicating directly with your drivers to ensure all their key details are correct and logged, or the more complex challenges of monitoring your fleet and updating relevant insurers when required.

Using relevant data such as fuel usage and mileage reports we can ensure servicing is carried out at the correct intervals and proactively schedule vehicles six weeks in advance of due dates.

Speak to your Account Manager and see how Northgate can help manage your Northgate fleet or visit www.northgatevehiclehire.co.uk for more details.

KEY FEATURES AND BENEFITS



A full Fleet Management solution

From dealing with compliance to cost control, leaving you to run your business, with a member of the Fleet Team on hand when you need them.



Save time dealing with administration

We'll take care of a range of time-consuming tasks such as maintaining driver details and logging mileage information.



Forward planning

We'll communicate with your drivers on your behalf and proactively schedule vehicles in advance for any servicing events.

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WHAT'S AVAILABLE?

 Included
  Not included

		INCLUDED IN HIRE	NORTHGATE FLEET MANAGEMENT
 Workshop	Proactive Scheduling⁴ Using our fleet management platform we utilise the data to arrange service events up to 6 weeks in advance.		
	Reactive Service Bookings¹ Utilising one of our Northgate approved workshops, we'll arrange the service on your behalf into the most convenient location.		
	Mechanical Defect Management² Identifying mechanical faults through data sources eg vehicle documents and driver inspections ⁴ etc and arrange mechanical repairs where needed.		
	Recall Administration Managing any manufacturer vehicle recalls from receiving initial notification through to managing any mechanical repairs where required.		
 Communication	Proactive Booking Confirmations Confirmation of event bookings can be sent to the nominated contact(s) up to six weeks in advance of the booking date via text or email.		
	Planned Maintenance Reminders Reminders are sent to nominated contacts 24 hours before any booked events such as services, MOTs and inspections.		
	Driver Communications If your vehicle is referred to one of our approved workshops for any planned/unplanned maintenance, we'll keep the driver fully up to date on progress and notify them when the vehicle is ready for collection.		
	Driver Administration Communicating directly with the primary contact to maintain and update key driver information e.g. new employees.		
 Support	Road Fund Licence Management³ Dealing directly with the DVLA to arrange the timely payment of any Road Fund licence(s) due. ⁵		
	Document Management Manage and store any fleet documentation, including DVLA updates, vehicle documents and maintenance history.		
	Cost Centre Administration Managing vehicle locations, driver information, contact information etc by cost centre.		
	Mileage Import & Cleansing⁴ Logging mileage information from various sources including Telematics, fuel usage reports and vehicle inspections to ensure servicing is carried out at the correct service intervals.		

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WHAT'S AVAILABLE?

Included
 Not included

	INCLUDED IN HIRE	NORTHGATE FLEET MANAGEMENT
 <p>Assurance</p>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <p>Add-ons (at an additional cost)</p>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

<p>Monitoring Service Times and Mechanical Repairs² Taking necessary action to minimise vehicle downtime (against agreed SLAs and manufacturers recommended guidelines).</p>
<p>Cost Assessments Our maintenance team will carry out thorough assessments of any work completed by our approved suppliers (including labour & parts), to ensure the costs are correct and justified.</p>
<p>Authority Limits All vehicle maintenance spend above agreed limits would be escalated to the primary contact for authorisation.</p>
<p>Document Verification Our maintenance team will carry out checks to ensure all jobs meet required standards, safety and compliance.</p>
<p>Vehicle Compliance Management Monitoring all vehicles to ensure they remain legally compliant.</p>
<p>MID (Motor Insurance Database) Administration² Monitoring any vehicles being added or removed from the fleet, updating the relevant insurer.</p>
<p>Fleet Reporting⁴ Providing monthly fleet analysis and reporting to help identify fleet performance issues.</p>
<p>Fines Management³ We'll manage any fines (Penalty Charge Notices and Notice of intended prosecution), contest all non-endorsable fines and administer payment of fines on your behalf if unsuccessful.⁵</p>
<p>Breakdown Incident³ Our national breakdown supplier offers 24/7 breakdown and recovery.</p>
<p>Tyre Incident³ Our national tyre supplier will offer a 24/7 service to either repair or supply new tyres as per your tyre policy.</p>
<p>Windscreen Incident³ Our national windscreen supplier provides 24/7 service for windscreen repairs and replacements.</p>
<p>Vehicle Relocation³ Our national logistics company will provide UK coverage with any onward vehicle movement requirements.</p>

¹ Servicing costs apply. ² Terms and Conditions apply. ³ Additional charges apply. ⁴ Access to data will need to be provided. ⁵ The V5 will need to be registered under Northgate Fleet Management.

To find out how we can help keep your business driving forward, contact a member of the team today.

0330 0969 383
info@northgatevehiclehire.co.uk
www.northgatevehiclehire.co.uk


NORTHGATE
 Vehicle Hire

