

## TAKING CARE OF EVERYTHING AFTER A ROAD INCIDENT.



### Wouldn't it be great if someone took care of road incidents, vehicle theft or vandalism on your behalf?

Our one-stop, cost-effective service is designed for fleet operators. Any kind of road incident, from accidents to theft or vandalism, can take up valuable management time and keep your drivers off the road.

Northgate Accident Management is designed to help minimise the cost of accidents and vehicle incidents, reduce downtime, save management effort and improve administrative efficiency.

From when an incident first takes place, through to recovering costs, Northgate Accident Management will proactively take care of it on your behalf, freeing you up to do the important things.

### KEY FEATURES AND BENEFITS



#### 24-hour incident handling

Emergency recovery of the driver, passengers and vehicle. (Driver Assistance 24 hours a day, 365 days a year).



#### Saving time and money

Using the latest imaging and estimating software means we don't have to wait for on-site inspections to approve estimates and repairs, minimising downtime.



#### High quality repairs

A UK-wide supplier network carries out repairs to ensure they are the highest quality at preferential rates - and they're guaranteed for three years so you don't need to worry about further costs or problems.



#### Taking the hassle out of insurance claims

Insurance claims are handled on your behalf, covering uninsured loss recovery, accident recovery, third party and full claims handling.



#### Giving you a clear picture

You can check the status of the repair by logging onto a customer portal - including incident documents, repair progress, estimated costs and expected completion dates.

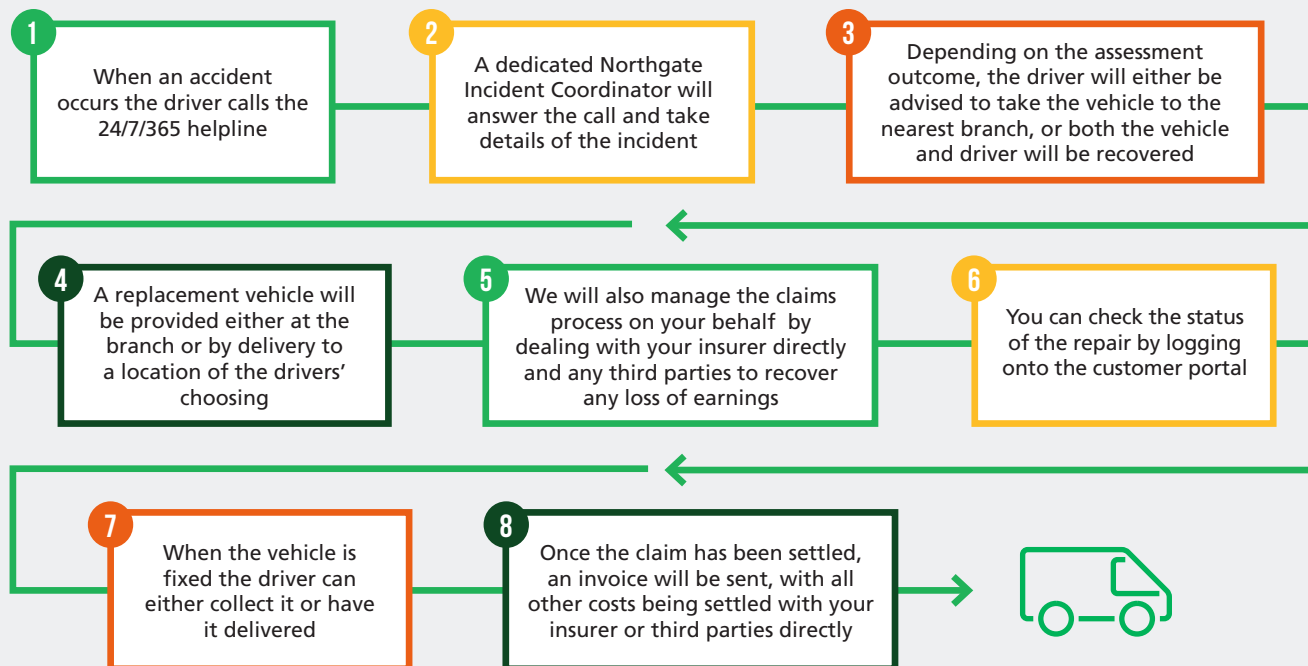


#### Keeping you on the move

To suit you and dependent on circumstances, we can offer a hire vehicle, normally within 24 hours of the incident.

# ACCIDENT MANAGEMENT.

## HOW DOES NORTHGATE ACCIDENT MANAGEMENT WORK?



## WHAT'S INCLUDED?

|                           | NORTHGATE VEHICLES | ALL OTHER VEHICLES |
|---------------------------|--------------------|--------------------|
| FNOL and incident support | ✓                  | ✓                  |
| Repair management         | ✓                  | ✓                  |
| Claims management         | ✓                  | ✓                  |
| Third party claims        | ✓                  | ✓                  |
| Replacement vehicles*     | ✓                  | ✓                  |
| Uninsured loss recovery   | ✓                  | ✓                  |
| Personal injury claims    | ✓                  | ✓                  |

Standard ✓ Optional ✓ \*Additional charges may apply.

To find out how we can help keep your business driving forward, contact a member of the team today.

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**NORTHGATE**  
for all vankind

